



CARE 4 YOU

Issue 3

December 2007

Care4You
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Special points of interest:

- * Our Photograph of the ceremony is on our website.
- * www.care-4-you.org
- * Open House at care 4 you 21st December 10.30 2.pm mince pies and coffee.
- *

National Winners

Care 4 you was nominated for a Skills for care Accolades award.

We were the North West regional winners and we were then put into the National Finals.

Julie, Sally and Rachael went to London and had a fantastic night at the ceremony, which was held in the Landmark Hotel in London.

We arrived in a Mercedes Taxi in all our finery and were welcomed with a champagne reception followed by a fantastic meal.

John Weeks, Director of Social Services and Colin Ashcroft, Work Force development Office for Cheshire County Council were there to support us.

As the award ceremony got closer Julie got more and more nervous. In our category there were big two organisations — Wessex County Council and Staffordshire County Council.

When they announced we had won we couldn't believe it. The judges said we had great passion for our work, and our service was reliable friendly and professional. That it was flexible and individualised for our service users and that we had vision for the future of how service in home care should be delivered, with the service users having a central role. It was great recognition for all the staff at Care 4 You who have worked so hard to make



MERRY CHRISTMAS AND
HAPPY NEW YEAR

Care 4 You the success it is today.

Julie set up the company with the vision that we would change the face of home care, and believed that the service should fit the people and not the people fit the service.

This prestigious award is great recognition that at Care 4 You we are making that difference.

CARE 4 YOU IN BLACKPOOL

Following our success in London we were invited to speak at the Skills for Care North West conference at the Hilton Hotel in Blackpool.

We were asked to do a workshop about our company and our staff

Peter Smith, the BBC correspondent for disability affairs was the main speaker of the day and he came into our work shop. Peter said that we were inspirational to other health care sectors. As a blind person, Peter said

the greatest skill required of a home care worker is to be a good listener.

Peter is all for the new way of funding with direct payments and individualised budgets, as it puts the Service User in control.

Going out for Christmas

We will be operating as normal over the festive season.

If you are going away please let us know as soon as possible to allow us to do the

Rota's for the staff.

As not everyone wants us at Christmas we will be adjusting times so that that staff do not have gaps and are sitting in their cars waiting for time to elapse. We will be consulting with you to ensure that you get what you require over the festive season .Christmas day is usually the Day we have the most cancellations.



Care 4 you here to help over the holidays

Angie and Sally will be ringing you all in the next few days . To get your plans so we can work with you to get it right.

OFFICE TIMES

24th December from 9.am - 11.30..am

25th December closed

26th December closed

27th December open 9a.m. –1.p.m

28th December open 9am—1p.m

31st December 9.a.m 1.pm.

1st January closed

Miss Roberts

Miss Roberts is currently in hospital Care 4 you and everyone who knows this special lady wish her well and a speedy recovery.

Miss Roberts was one of the very first care 4 you service users and we miss her terribly She helped us to win our award when she was interviewed by the judging panel .



Miss Roberts was so thrilled that we won . Our award but has not yet seen it.

CHRISTMAS COFFEE MORNING

We would like to invite all our service users and family to a coffee morning 21st December 10.am- 1p.m

Come and join us .

We would like to extend this welcome to social workers and care arrangers and district nurses.



DIRECT PAYMENTS

This has been a very slow process some of you will not have seen any-one from age concern yet but we have been assured that everything is in place .Age Concern have been overwhelmed by the amount of people who want to stay with Care 4 you .

This says a lot about our home care and we would like to thank you for your continued support .

If you have recently joined care 4 you and wish to stay with us rather than converting to the block contractor please let sally in the office know

and we can then help you with the process.

Direct payments mean that you will be in control of what you need as a service user .It will allow us all to work closely together we will be able to support you in a great many ways not just in the personal care we deliver .

Some great examples have been told to us recently about how peo-

ple are using their direct payments for extra calls shopping escorts. Taking a carer with them to weddings and to the cinema .One lady got a carer in to help her with her Christmas cards as it was really important to her social wellbeing she kept in contact with her family abroad and her friends. Direct Payments are your future care 4 you are happy to do whatever you need.



**Need help writing your cards
Direct Payments are here to help**

Time keeping and logging in

At Care 4 you it is important to us that we arrive on time and that the staff stay their allotted time. We

operate the electronic monitoring system so that we can monitor the calls.

Some times we cant always be on time because the traffic or adverse weather conditions or where we have been delayed on the previous call due to illness etc. Some times when we

have new staff they find it difficult to find your address even though they have been trained and shown. when they go out for the first time on their own they sometimes get lost, or it looks different in the dark.

Your call is important to us and the monitoring can also show the exact time that the carer gets to your home. It is our policy to inform you

If your carer Has had a problem on a previous call or running

Late If this doesn't happen please telephone the office .

**On call is there
for you
When you need
help
07739997126**

Christmas in a poem from ABBI one of our carers

Merry Christmas one and all
From all of us at care 4 you
We send best wishes to yourselves
and all your family too.

Remember to go to bed early
You don't want to miss out on Santa
Plus we will be their in the morning
With our usual friendly banter



**DON'T BE LONLEY RING
CARE 4 YOU**

We hope to get a white Christmas
With loads of soft white snow
But we will make sure we try to reach you
Whatever the weather might throw
We will see you again in the new year
Another year with our company
We are so glad you are here at
Christmas part of our happy family

MERRY CHRISTMAS
AND HAPPY NEW YEAR
TO
THE CARE ARRANGERS
AND ALL THE SOCIAL
WORKERS
THANKS FOR YOUR
HELP IN 2007

We are looking forward to the new year with some excitement . The challenges of the new way of funding have been difficult for us all and we are hoping that in 2008 we can all stop worrying about our funding in the future and get on with what we do best which is to support people in their own homes to lead an independent life.

In the way that they want supported by direct payments and individualized budgets allowing them freedom of choice and great outcomes

FROM ALL AT CARE 4 YOU

